

## Product Complaint Form

Prepared on: ..... (location): .....

Investor: .....

Investment site, address: .....

Name and surname of the claimant: .....

Claimant's contact details: Tel: ..... E-mail: .....

Place of product purchase, name of seller / company: .....

Date of product purchase, invoice number: .....

Product name, quantity in m<sup>2</sup>: .....

Product label, date from the stamp: .....

Product installation date: .....

Date the non-conformity was detected: .....

Roof structure on which the non-conformity was detected  
[rafter roof or fully boarded roof?]: .....

Were tapes used for sealing overlaps? Tape name: .....

Were sealing tapes used under the counter-battens? Tape name: .....

Type of roof covering: .....

Date of roof covering installation: .....

Description of the non-conformity:  
.....  
.....

Expectations of the claimant:  
.....  
.....

.....  
Signature of the claimant, date

**The seller is obliged to provide information on the status of the complaint within:**

- 14 days from the date of receiving the complaint, if the complaint concerns an error in issuing the product on the part of Eurosystem Polska Sp. z o.o. Sp.K.

**The seller undertakes to inform the Buyer about the outcome of the complaint review.**

**Customer Service Department – [biuro@eurosystempolska.pl](mailto:biuro@eurosystempolska.pl), tel. +48 77 427 13 60.**

Date of complaint receipt: ..... Date of complaint review: .....

Assessment and proposed solution: .....

GTC available at: [www.eurovent.de](http://www.eurovent.de)