

Complaint Form

Issued on: (town):

Tracking nr:

Packing list or Invoice nr:

Company name:

Name and surname (of a person issuing a complaint):

Phone number:

E-mail:

Collection date:

Date of noticing the incompatibility:

Product name (position nr from packing list or invoice):

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Description:

.....

.....

Request:

- Product exchange,
 - Product return (with credit note)
 - Other:
-

Signature

The Customer Service Department is obliged to provide information on the complaint status within:

- 14 days after receiving the complaint, if the complaint refers to a mistake made while issuing the goods by Eurosystem Polska Sp. z o.o. Sp.K
- 30 days after receiving the complaint, if there was damage caused during transport

The seller is obliged to inform the Buyer about the Complaint result.
Customer service – biuro@eurosystempolska.pl, tel.: +48 77 427 13 60

GTC available at www.eurovent.de